



BHS South West Training Terms and Conditions



- All British Horse Society South West training days/courses are checked for viability around ten working days beforehand. Any that have insufficient numbers may be cancelled. In this case, delegates who have booked will receive a full refund or free transfer should another suitable training day/course be pending.
- Training day/course fees are non-refundable if the delegate cancels in less than ten working days from the training day/course start date, without a medical certificate. If a medical certificate is provided, it must be received by post or email within five working days of the training day/course. All cancellations need to be in writing and emailed to bhssouthwest@bhs.org.uk.
- Refunds issued against a delegate's cancellation will exclude any booking/credit card charges incurred by the BHS.
- If a training day/course is cancelled, each delegate will be phoned or an email sent, advising them of the cancellation and offered either a full refund or free transfer should another suitable training day/course be pending.
- It is important that each delegate ensures that we have their correct contact details. This must include a telephone number with an answering service. If messages are left for candidates regarding a training day/course cancellation, or if we are unable to leave a message and delegates arrive at a venue for a training day/course that has been cancelled, any expenses incurred by them are their own responsibility.
- In the event of adverse weather conditions, a decision regarding cancellation will be made the day before the course is due to start. If the course is cancelled, each candidate will be notified by either phone, email or text message.
- There is a surcharge of £10 for bookings made within one week prior to the start date of all training days/courses run by the BHS South West Region.
- The BHS cannot provide supervision for attendees under the age of 18. It is a requirement that any attendee below the age of 16 years should be accompanied by a responsible adult who remains at the venue for the duration of the training day/course. For attendees aged 16-18, or an adult at risk, it is at the discretion of their parent or guardian. Any accompanying adults will need to pay to attend the event. Full details of our Safeguarding policy can be found at: <http://www.bhs.org.uk/our-charity/corporate-information/working-with-the-law/safeguarding-children>
- All attendees should report to the Organiser on arrival.
- Please be aware that filming/photography may take place at this event. Images will be used for general publicity including, but not limited to, the BHS website, British Horse magazine and social media. For more details about how your personal data is used please take a look at our Privacy page: www.bhs.org.uk/privacy or contact dataprotection@bhs.org.uk.
- Any queries should be raised with the Regional Manager
 bhssouthwest@bhs.org.uk,  02476 840732 / 07808 141009.

Disclaimer

The organisers have taken reasonable precautions to ensure the health and safety of everyone present. For these measures to be effective, everyone must take reasonable precautions to avoid and prevent accidents. Neither the organisers nor the British Horse Society accept responsibility for any accident, injury, loss or illness to horse, rider, spectator or property whilst at this event.

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