

## Case Study 9: Annie

### Facts of the case

- You are a volunteer at a local competition, helping in the collecting ring as a steward.
- A parent approaches you and explains that they've seen a suspicious individual taking photos of the competitors leaving the arena including taking photos of multiple children.
- They point out the individual, who you recognise as Annie. Annie is a retired former steward who still attends competitions occasionally as a member of the public.

### **Q: What should you do next?**

**Recognise:** What are the warning signs here?

**Respond:** Use active listening and open questions. Remain calm and don't share personal opinion.

**Report:** Consider confidentiality at all times. Pass relevant information to relevant people.

**Record:** Record the facts, your concerns, and any action taken.



**Need some  
help?**

### Questions to consider:

- What codes or policies might be relevant?
- What might be the risks?
- Who do you need to speak to?

**Notes:**