07 October 2025

Accessibility statement for the British Horse Society website

This website is run by the British Horse Society. We want as many people as possible to be able to use it. For example, you should be able to:

- change colours, contrast levels and fonts using your browser or device settings
- zoom in up to 400% without the text spilling off the screen
- navigate most of the website using a keyboard or speech recognition software
- listen to most of the website using a screen reader (including the latest versions of JAWS, NVDA and VoiceOver)

We also aim to make the website text as straightforward as possible to understand.

AbilityNet has advice on making your device easier to use if required.

How accessible this website is

We know some parts of this website are not fully accessible:

- some navigation menus are harder to use with a screen reader or keyboard only
- some card components contain multiple links inside a single clickable area, which can be confusing
- not all breadcrumb trails are announced clearly to screen readers
- focus indicators are not always consistent or easy to see
- some images and graphics do not yet have meaningful text alternatives
- older PDF documents may not be fully accessible
- there is no "skip to main content" option
- search filters are not always visible once applied, which can cause confusion
- live video streams sometimes do not have captions

Feedback and contact information

If you find any problems not listed on this page, or think we are not meeting accessibility requirements, please contact us:

- Email: **webmaster@bhs.org.uk**
- General contact form: https://www.bhs.org.uk/about-us/contact-us/general-enquiry/

If you need information in a different format such as large print, easy read, audio recording or braille, please contact us and we will consider your request.

Enforcement procedure

Although the British Horse Society is not a public sector body, we are committed to meeting our responsibilities under the Equality Act 2010.

If you are not happy with how we respond to your complaint, you can contact the Equality Advisory and Support Service (EASS): https://www.equalityadvisoryservice.com

Technical information about this website's accessibility

The British Horse Society is committed to making its website accessible, in line with the Web Content Accessibility Guidelines (WCAG) 2.2 AA standard.

Compliance status

This website is partially compliant with the WCAG 2.2 AA standard, due to the non-compliances listed above.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

- Some images do not have text alternatives. We are working to add text alternatives by 31/03/2026.
- The card component structure causes problems for screen readers. We are planning to redevelop these components during 2025/early 2026.
- Some navigation menus do not behave consistently for keyboard and screen reader users. This will be addressed as part of ongoing template improvements.
- Focus styles are not always clear. CSS updates are planned to improve visibility.

Disproportionate burden

- Some older PDF documents are not accessible. We believe it would be a disproportionate burden to make all historic documents fully accessible. Any new documents we publish will meet accessibility standards.

Content not within scope of the regulations

- Live video streams are exempt from accessibility requirements and therefore do not have captions.

What we are doing to improve accessibility

We are working towards full WCAG 2.2 AA compliance. A programme of improvements is underway, starting with quick wins such as clearer focus styles, footer structure and accessible breadcrumbs, followed by larger updates to card components, navigation menus and search filters.

Preparation of this accessibility statement

This statement was prepared on 26/09/2025 and last reviewed on 26/09/2025.

The website was last tested on 10/09/2025 against WCAG 2.2 AA. Testing was carried out internally using automated tools and manual checks of the most frequently visited pages.

Technical terms explained

Card components: A design element that groups related information in a small box or 'card'. For example, a card might show an image, title and short description that link to a full page. Cards help users scan and find content quickly, especially on mobile devices.

Breadcrumb trail: A short, clickable path shown near the top of a page that shows where you are in the website's structure (for example: Home > Education > Qualifications). It helps users understand their location and easily move back to earlier pages.

Focus indicators: The visible outlines or highlights that appear around buttons, links or form fields when you navigate using the keyboard (for example, by pressing the Tab key). They show which part of the page is currently 'in focus' so users can interact with it.

Focus styles: The way those focus indicators look, such as the colour, thickness or shape of the outline. Good focus styles make it easy to see where you are on the page and interact without using a mouse.

CSS Updates: Changes to the website Cascading Style Sheets (CSS), which control how the site looks - colours, fonts, spacing and layout. Updating CSS may change the visual style of pages without affecting their content or structure.