

## Answer Sheet 5: Irene

### What are the risks and presenting facts?

- There are health, safety and welfare concerns related to Irene and those around her.
- There is an evident lack of consent for any external referrals to support services.
- There is also a potential equine welfare risk should something go wrong in competition.

### What would you do?

- You do not yet have enough information. You should speak to those who made the referral to understand what concerns them, and why they are concerned about Irene's state of mind.
- You should speak with Olivia to understand what support network is in place for Irene as this is relevant to your assessment of risk of harm.
- You could speak to Irene to understand more about why she doesn't want external help.
- Be sure to keep notes of these conversations and try to write the actual words used where you can.
- Refer the matter to your Member Body Safeguarding Lead for their awareness and advice.
- Be conscious of the requirements around consent and confidentiality in safeguarding adults. Remember that if you have a concern that an adult is at risk of immediate harm, you can report it to the statutory agencies without the consent of the individual.
- You can reach out to the Ann Craft Trust and gain their advice, without revealing any personal data that may identify Irene.
- If it is decided that the club cannot continue to allow Irene to drive for safety and welfare concerns, then consider other ways in which Irene can take part in club activities which do not involve driving.



**Consider the risk of harm**



**Gather the required information**



**Address any concerning behaviours**



**Make the relevant referrals (inform the right people)**

**Recognise:** What warning signs are there here? Know what to look out for.

**Respond:** Use active listening and open questions. Remain calm and don't share personal opinion.

**Report:** Consider confidentiality at all times. Pass relevant information to relevant people.

**Record:** Record the facts, your concerns, and any action taken in writing.