

Case Study 2: Betty

Facts of the case

- You are a parent attending a show with your child, Amara. You take Amara (14) for lunch after the competition and one of her friends, Betty (15), comes over to join you.
- Betty excitedly tells Amara that she has been staying at the showground in her coach's fancy new lorry because her Mum is away with work. As the two girls go to fetch their food from the trade stand you overhear Betty invite Amara to come over later because her coach, Mark, "has some wine in the lorry".

Q: How should you respond?

Recognise: What warning signs are there here? Know what to look out for.

Respond: Use active listening and open questions. Remain calm and don't share personal opinion.

Report: Consider confidentiality at all times. Pass relevant information to relevant people.

Record: Record the facts, your concerns, and any action taken.



**Need some
help?**

Questions to consider:

- Have you got all the information needed?
- Who do you need to speak to?
- What steps need to be taken to protect Betty?
- What do we need to know about Mark's perspective?
- Are any referrals required?

Notes: