

Answer Sheet 6: Emma

What are the risks and presenting facts?

- You do not yet have all the relevant information to assess how serious Emma's injury is, or how it occurred.
- If Emma does continue, she risks further injury or harm. Any refusal by the parent to provide medical care could constitute neglect or physical abuse.

What would you do?

- As a bystander, it would not be unusual for you to ask about what happened in a way that allows you to assess whether Emma has had any medical attention.
- You will then need to speak in private to whoever is leading the activity so that they are aware and can make appropriate enquiries.
- This should include a conversation with Emma herself to understand what happened and whether it is safe for her to continue with the activities. It is important in scenarios like this to make sure that the voice of the child is heard.
- The incident should be reported to the Safeguarding Officer, but if urgent may also require 111/999 for medical support, and depending on the further information revealed may also require a social services referral.



Consider the risk of harm



Gather the required information (remember the voice of the child)



Address any concerning behaviours



Make the relevant referrals (inform the right people)

Recognise: What warning signs are there here? Know what to look out for.

Respond: Use active listening and open questions. Remain calm and don't share personal opinion.

Report: Consider confidentiality at all times. Pass relevant information to relevant people.

Record: Record the facts, your concerns, and any action taken in writing.